

## Barley Lane School

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### Feedback from our colleagues in social care

- His emotional needs being recognised and kept very visible and skilfully not confused with or limited to a focus on (just) behaviour...
- The extraordinary willingness to be creative in achieving what he needs and going the extra mile on many levels, at many times and in many different ways
- The result that he himself feels special and cared for just because he is him and not because that is your 'job' as his school/teacher.
- A positive, supportive approach to working with us as an agency even when, as had often been the case with he, that was unpredictable, complex and chaotic.

I just wanted to say an extra special thank you for all of your help this afternoon. You all played your part in making, what was a very difficult situation, into something that was manageable and positive for him. When I left his placement he seemed happy and starting to settle. We may have a rocky road for the next few weeks but rest assured I will be doing my best to support both school and placement. Have a great weekend Kind regards

With regards to my views from my experiences working with Barley Lane School:

- A very child focused approach
- Excellent communication with staff whenever I have asked about a child.
- Staff that I have talked to clearly care about the children and is very evident.
- I think it is fantastic with the level of parenting support given to C's family.
- The first phone call I made to Barley Lane was checked out in the appropriate way by calling me back on my office which is good. I still walk into many schools who have never met me and do not ask to see my badge.

Many Thanks again,

I have always found staff at Barley Lane to be accommodating and respectful in terms of me visiting the young person I support, this has helped me carry out my work effectively. During a difficult period between myself and a parent, Barley Lane were able to offer support to both of us to find a way forward in the best interests of the child. This is a testament to how staff at Barley Lane go above and beyond!

I have recently placed a young person into Local Authority care. Simon supported me and especially the young person by accompanying me to the foster care placement with the young person on the day of placement. Having Simon there placed the young person more at ease, this helped reassure the young person that the people who know and care about him are there for him. The staff at the young person's school has really been very supportive of this young person so that should also be acknowledged.

Never look down on anybody unless you are helping him up. Jesse Jackson



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Sorry I have only just got in touch with you. Firstly thank you so much for your support on Thursday, it was completely invaluable and we would have been very stuck without you. I'm sure he appreciated it as well. My apologies that you had so little information regarding the whole situation, I had spoken to one of his teachers but as he is so new to you I'm aware that you have very little info and it must have been quite a scenario to be faced with, with a new pupil. Thank you

*\* We helped the child leave his home to go into care and were with him throughout because he refused to cooperate with his social worker*

I can say categorically that Barley lane works cooperatively and is immensely supportive with me in helping the child I have been working with so that would be a very strong 1 (strongly agree).

I would also like to say that Michael and his team have been invaluable to me and my team in working with him and the contribution they made was exceptional and way beyond the call of duty; for that I am very grateful.

It appears now that he is moving rapidly in the right direction and I have been able to confidently pass on his case to a colleague in the long term child in care team. It is hard to imagine this being the case without the contribution of Barley Lane and the great team of staff within it. Thank you all again

From my experience thus far I feel that Barley Lane works very co-operatively and supportively with me to assist the young person: 1 strongly agree.

Great credit must go to the lengths Barley Lane School has gone in trying to keep him in education and safe.

It is good working with you and Barley Lane and I feel that the partnership has been clear and consistent for him which has helped him to make changes.

I feel Barley lane works very well with young people in my experiences with the school. They show good emotional warmth and I think the young people can see that, which I believe makes a huge difference.